

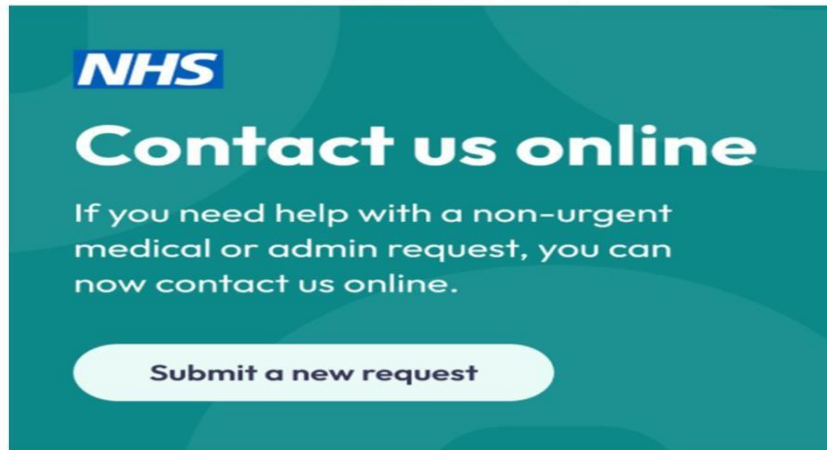
How to Complete the Online Triage Form: A Step-by-Step Guide

Triage Form

Click on the box below to submit a new request to Billericay Medical Practice
Please provide as much detail as possible for each question to help the GP triage more effectively

***Please Note:** Depending on demand, it may take up to 24 business hours for your request to be reviewed.
If you submit your triage form after 5:30 PM, it may not be reviewed until the next working day. If you believe you need to be seen before the surgery closes, please call reception after submitting your form to ensure they are aware.

Triage is unavailable at weekends and bank holidays



1. **Available options:** Choose either
'I have a health problem' or 'I have an admin or routine care request'
2. **Patient information**
Please input patient DOB and whether the form is for yourself or someone else
3. **Please confirm, no emergency issues are present**
4. **Add information about health problem**
Information that would assist the Duty Doctor to help decide, based on your details, how soon you require an appointment:
 - **Please describe the issue in detail**, including a clear summary of your symptoms.
 - **How long have you been experiencing this problem?** Indicate whether it has been ongoing for days, weeks, or months, and whether it is a recurring issue.
 - **How severe are your symptoms?**
 - **Have you experienced a fever?**
 - **Do you feel faint or lightheaded?**
 - **Is your heart racing or beating unusually fast?**
 - **Have you noticed any bleeding?**
 - **Are you experiencing any pain?** If so, please specify the location, nature and type of pain, and severity of the pain.