

SWINE FLU

If you have a fever or a history of a fever of more than 38° and two or more of the following symptoms (cough, sore throat, runny nose, limb/joint pain, headache) **STAY AT HOME** and phone the National Swine Flu Helpline on **0800 151 3100**. Please **DO NOT** attend the surgery.



CONGRATULATIONS!

Dr Orford and Dr Russell have both passed the membership examinations for the Royal College of GP's and Dr De Silva has passed his MRCP.



GP REGISTRARS

Dr De Silva and Dr Bowry will be leaving the practice at the beginning of August, as they have both successfully completed their training at the surgery. We wish them all the best for the future.

However, from the second week of August we will be welcoming back Dr Hammod and Dr Teresa, who will start their final year of GP training having now completed their hospital training.



ARE YOU A CARER?

Do you look after a partner, member of your family or a friend who is ill, frail or has a disability? Are you providing unpaid care including:

- Personal care, such as helping with washing, dressing, going to the toilet or dealing with incontinence
- Eating or feeding and taking medicines
- Getting out and about in the home or outside and emotional support and company

You may be unwell or have a disability yourself and do not necessarily live in the same house as the person you are caring for.

If so, please let us know and we may be able to provide helpful information to you. Also, it is beneficial for your GP to know if you have added responsibilities as a carer.



DO YOU HAVE A CARER?

If you are being cared for by somebody (who may not necessarily be registered with the practice) it may be helpful if the contact details of that person are given to us.



CAR PARK - APPOINTMENTS

As the car park is sometimes extremely busy and you may have to queue for a space, please ensure that you leave enough time to park before your appointment time otherwise you may be asked to wait until the end of surgery or to re-book your appointment.



FORMS FOR CHARITY EVENTS

The partners have decided that no discount will be given for the completion of forms required for people undertaking charity events. The usual fee for the completion of forms will apply in all cases.



PATIENT PARTICIPATION GROUP

The practice is considering setting up a patient participation group, depending on the level of interest received.

The group would act as an advisory body for the practice, providing feed-back on the services we provide, and make suggestions for any additional services or changes by liaising with patients and practice staff. It is not intended as a way for individuals to complain.

If you would like further information, please leave your name and contact details at reception.